



COMPREHENSIVE ONBOARDING

With End-to-End, Premium Launch Support

Our knowledgeable and experienced team will guide you through our proven onboarding process, effectively managing every step of your implementation to ensure the successful launch of your new Bravo Platform.

One more thing... as we move through your implementation together, we'll likely unearth new business requirements and workflow needs. This is a good thing! It means we're continually discovering together. Our agile and collaborative approach to onboarding ensures that you go live quickly and that your Bravo Platform is tailored to fit your business and brand.

WHAT TO EXPECT :



FIRST 48 HRS >

KICK-OFF

- Meet our team
- Schedule all calls
- Align goals



WEEK 1 >

ANALYZE

- Hardware review
- Create FortisPay Merchant Account
- Store settings
- Regulatory setup and review



WEEK 2 >

TRAINING 101 & 201

- Level 1 training
- Level 2 training
- Training review



WEEK 3 >

TRAINING 301 & 401

- Level 3 training
- Level 4 training
- Firearms training, if applicable
- Training review



WEEK 4 >

CONFIGURE & CONVERT

- Hardware setup
- Scheduled conversion, if applicable



DAY 30 >

GO LIVE

- Opening call
- Closing call